

**Meeting Minutes of the first Council of Conduct Meeting  
Lisbon, March 29<sup>th</sup> 2007**

In accordance with article 2.1. of the Rules and Procedures governing the Code of Conduct, EURid ASBL, after a public call for candidates, has appointed an Interim Council.

This first meeting of the Interim Council is called by EURid, represented by its Business Manager, Mr Bob Walraet and is a public meeting held in the presence of the invited .eu registrars.

Mr. Walraet welcomes the registrars and invites the members of the Interim Council to introduce themselves:

- Amadeu Abril I Abril of CORE, chairman of the Interim Council of Conduct, former member of the ICANN Board;
- Matt Serlin of MarkMonitor, registrar based in the US and responsible for European operations;
- Eric Ramage of ECTA, trademark attorney, chair of the Internet Committee within ECTA and involved in Nominet;
- Sam Bavafa of French Connexion, registrar based in France and journalist for domaine.info;
- Christopher Wilkinson retired from the European Commission since November 2005. Was associated with IANA and ICANN and involved in the EC-POP meetings and the early discussions with CENTR and GAC.
- Jérôme Gastaldi of Fujitsu Services performed an audit the .eu sunrise and the Public Policy Rules
- Elmar Knipp of Knipp Medien und Kommunikation GmbH, registrar, active since 10 years in the domain name world;
- Dmitrijs Fjodorovs of SIA "Art Style" dba EUREG.LV;
- Paul Janssens of Register.eu, registrar active in Belgium and France with 7 years of experience in the .be council of conduct.

**1. Code of Conduct.**

Mr Amadeu Abril I Abril, chairman of Interim Council, declares on behalf of the Council that the Code of Conduct, as published on the EURid website is now in effect.

## 2. Election of the definite Council of Conduct.

Since a sufficient number of candidates responded to the call, the chairman, in accordance with article 2.1.c, proceeds with the election by lottery of 8 full members of the definite Council of Conduct.

From the list of candidates, the following registrars, all based in a members state of the European Union, were elected and the definite Council of Conduct is now composed as follows.

| Country code | Name Registrar                 | Name representative |
|--------------|--------------------------------|---------------------|
| LV           | SIA "Art Style" dba EUREG.LV   | Dmitrijs Fjodorovs  |
| BE           | E-Zone NV / Register.eu        | Paul Janssens       |
| FR           | Domaine.fr / French Connexion  | Sam Syamak Bavafa   |
| DE           | Schlund Technologies GmbH      | Karin Simka         |
| BE           | EURAFNET S.A.                  | Dominique Morvan    |
| FR           | Indom                          | Stéphane Van Gelder |
| ES           | UBILIBET                       | Sergi Moreu         |
| DE           | Headlight Housing Factory GmbH | Winfried Haug       |

By the election of the Definite Council the Interim Council is dissolved in accordance with article 2.1.c. of the Rules and Procedures. The candidates based outside the EU will be co-opted at a later stage by the elected Definite Council members.

## 3. Presentation of Code of Conduct by Joke Braeken of EURid.

The power point presentation can be downloaded on <http://www.coc.eu>  
(Menu title : meeting minutes)

## 4. Questions & Answers.

*Globalvillage:* Do registrars need to check manually the registration data filled in by future registrants ?

*EURid:* If registrars are expected to be non-negligent, they are not expected to do police work. But it is not allowed to build the registration system in such a way that it automatically puts a EU country code with other non EU address information.

*Strato:* EURid should take the example of SIDN, the .nl registry, which has an automatic address verification system.

*EURid*: Point taken. However, the pan-European context is much more complicated.

## **5. Presentation of the rules and procedures governing the Code of Conduct by Bob Walraet of EURid.**

The power point presentation can be downloaded on <http://www.coc.eu>  
(Menu title : meeting minutes)

## **6. Questions & Answers:**

*Stefan Legner*: EURid has not succeeded in 2 years time to set up an appropriate communication channel, but is investing in setting up the Council of Conduct. EURid should set its priorities.

*Amadeu Abril / Abril*: it is all about setting standards. In a new organization it is not yet clear what is “normal”. What EURid is trying to say is “do not engineer mistakes into the system”. The Code of Conduct should help to establish, through peer regulation what is normal behavior. This is consumer protection.

*Paul Janssens* : In my experience in Belgium, self regulation prevents politicians to intervene too much. It is better that experienced registrars work together to solve issues when they arise.

*Stéphane Van Gelder*: We should learn from the experience with RegisterFly. Self-regulation works well, but sometimes breaks down. It is useful for end-users to have an avenue to disagree with their registrar.

*Stefan Legner*: I am not criticizing the code of Conduct, but wish to point out that in the relation between the Registry and the Registrar the communication is missing.

*Public*: How many subscribers to the Code of Conduct are there currently? What are your expectations ?

*EURid*: about 20 to 30 registrars subscribed so far. We expect that about 20% of all EURid accredited registrars will subscribe.

*Buijs Bart Jan*: .BE also had a Code of Conduct, but decided to stop with this project. Why ?

*Peter Vergote*: 95 to 98% of the complaints were not based on the Code of Conduct or were directed against registrars that had not subscribed to the Code

of Conduct. It was decided to abort the Code of Conduct and to update the registrar's agreement.

*Stefan Legner:* There are about 1100 registrars, but taking into consideration the multiple accreditations, there are too much Council of Conduct Members.

*Public:* Apart from the logo, and the fact of having your name on the list of subscribers, what are the other benefits? What is the drawback?

*Amadeu Abril / Abril:* There will be no other advantages. Subscribing to the Code means a marketing advantage, since it is a quality label. The sanctions include a warning, a temporary suspension, or a final suspension.

All questions being answered, the Chairman closes the meeting.